

Tc. at 473-475.

The Telco's proposed financial remedies provide the mechanism to ensure that quick corrective action is taken, without the punitive effects espoused by the CLECs. As such, the remedies are appropriate for the business relationship the Telco seeks to foster with its wholesale customers.

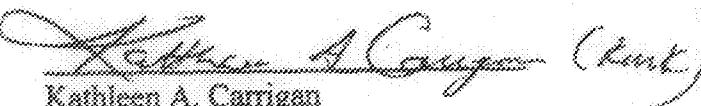
CONCLUSION

The Telco has submitted a thorough proposal outlining 20 standards to measure the performance and comparability of the service the Telco provides itself versus service provided CLECs. Unlike other jurisdictions, the Company has tied its measures to certain financial remedies to ensure corrective measures are taken. The Company's 20 service measures reflect the standards already approved by the Department in the Decision in Docket No. 93-03-01, as well as the intervals currently offered by the Telco to its own retail unit. They are manageable and will provide the Department with the information it will need to ensure the Telco is providing nondiscriminatory service. The Company's proposals, therefore, should be established as the criteria to determine service quality measures.

Respectfully submitted,

THE SOUTHERN NEW ENGLAND
TELEPHONE COMPANY

By:

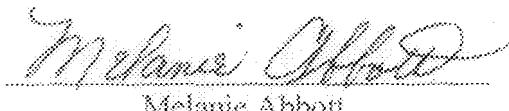


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CERTIFICATE OF SERVICE

I hereby certify that on this 31st day of October, 1997, a true copy of SNET's Ex Parte, RM 9101, Petition for Expedited Rulemaking of LCI International Telecom and Competitive Telecommunications Assn., CC Docket 96-98, was sent via first class mail, postage prepaid or hand delivered to each of the parties listed below:



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